
1315 S CLAUDINA ST. • ANAHEIM, CA 92805
E-MAIL: OEMRIMSCOMPANY@AOL.COM

TERMS & CONDITIONS POLICY

Thank you for your business and purchase on or off eBay. Please read the instructions below carefully before you send the exchange wheels back to us.

1. Please be advised that in order to receive your full security deposit, the return must be like for like (same size, design, the exact same) with the chrome you received. Your original wheels must not have any severe accident damage, flat spots, curb scraping (missing alloy), or lip damage. Oemrims understands that it can be disconcerting to learn that the wheels you returned to us were bent (out of round) or warped, especially if you noticed no problems with the handling of your vehicle. Prior to returning the wheels, you should have a technician check them on a high-speed wheel balancer to make sure they are true (no lateral up-and-down or side-to-side movement or **CRACKS** esp. on the back of the rims). **PLEASE CHECK YOUR RIMS, EVEN IF YOU THINK THEY ARE PERFECT.** Most wheels returned to us are received in good condition and security deposit is promptly refunded in full. However, if you do have repairable damage (please contact us), we can perform the repairs and deduct the costs from your core refund / security deposit. Repairs are from \$65-\$95 each. We do **NOT** accept wheels with major damages, chromed, repaired, or bent/crack wheels. If the wheel is not repairable, you will be assessed the cost of a replacement wheel calculated as a pro-rated (per wheel) portion of the security deposit. In any event, you will never be liable for any amount exceeding the total amount of your security deposit.

2. In the event of any dispute with you about the condition of your exchange wheel, your sole remedy will be to have the wheel returned to you at your shipping cost, and we shall be entitled to deduct a pro rata portion of your deposit (plus any shipping cost) to compensate therefore. If the dispute is on the warranty policy, you (customer) will pay all collection fees, court costs, attorneys' fees, or any other expense required to enforce the terms and conditions of this contract.

3. Please check your chrome rims, before you take them to the tire shop. Any damages or concerns please notify us immediately. We will not be responsible for damages done by the tire company. We must receive your **silver wheels within 2 weeks** from the day that you received ours. Wheels not returned to us within 2 weeks will be charged a late fee. If for any reasons there is a problem or delay in returning your wheels, you must notify us via email or phone.

4. Before you ship the silver wheels back to us, please **leave all the packaging materials inside** the boxes and pack them really well to prevent them from any damages when returning to us.

5. If you are not satisfied with your purchased, please notify us immediately for an RMA. Please put **plastic covers over the wheels** before you put them back in the boxes and ship them to us. Rims must be returned to us within 14 days of receiving. Once we receive the rims and they are in excellent condition, we will provide a refund. (Refund: Total price – shipping – 20% restocking fees). OEMRIMS INC. is not liable for installation, mounting, and shipping fees. Once the rims are mounted on the car **all sales are final. No refund.**

6. If item purchased on eBay and you are satisfied with your transaction, please leave us feedback on eBay and we will do the same for you.

7. Warranty Policy (see Attached):

NOTE: THERE IS A 20% RE-STOCKING.

I agree to all the terms and conditions stated above:

Signed Name: _____

Print Name: _____

Date: _____